

Lawn Booking System – Help, I have forgotten my password!!!

Click on the link to the Lawn Booking System site - <https://cbs.worldcroquet.org/?club=123>.

You should see this page:

The screenshot shows the 'Court Booking System' interface for 'Shrewsbury Club - All courts'. The date is 'Wednesday February 28, 2024'. The interface includes a grid for booking courts across four categories: Parkside P, Parkside S, Bowlside P, and Bowlside S. The time slots range from 10:00 AM to 7:30 PM. A legend at the bottom identifies activity types: Association Croquet, Golf Croquet, Match, Tournament, Maintenance, and Other. The page also features a 'Privacy & cookie policy' link and a note to 'Please send any comments or corrections to the webmaster'.

Click on “Log in”. You should see this page:

The screenshot shows the 'Please log in' page. It features a 'Club' dropdown menu set to '[automatic]' with a note: 'Select if you have the same login at more than one club'. Below are input fields for 'User Name or email:' and 'Password:' with a 'Show' button. A 'Keep me logged in:' checkbox is present with a note: 'Never check this box when using a shared public computer'. There are 'Log in' and 'Cancel' buttons, and a 'Forgot your login details?' link. A detailed explanation of cookies and login security is provided below the form.

Click on “Forgot your login details”. You should see this page:

The screenshot shows the 'Request password reset' page. It features an 'Email address:' input field with 'submit' and 'Cancel' buttons. Below the form, there is a note: 'A forgotten password can not be recovered from the system by anybody. However, if your email address is registered in the user list for your club you can use this form to request a temporary password which you will have to change to one you can remember when you log in.' A 'Please note that:' section follows with two bullet points: 'If you are a member at more than one club and use the same email address at those clubs, OR if you share your email address with another registered user at your club, or both, then you must also choose for which user and club the password request applies. The temporary password will only apply to that user and club.' and 'If you use the same password for multiple users with the same email address then you will have to reset the password separately for each of those users in order to keep it the same for them.' A final note states: 'If your email address is not already registered in the Court Booking System then you will not be able to reset your password here. You must instead then contact one of the CBS administrators at your club and ask them to reset it for you.'

Enter your email address and click "Submit". You should see this page:

Court Booking System England Shrewsbury Help Log in

An email with username and a temporary new password has been sent to "your email address"

Please log in

Club: [automatic] Select if you have the same login at more than one club

User Name or email:

Password: Show

Keep me logged in: Never check this box when using a shared public computer

Log in Cancel

Forgot your login details?

In order to log in you must have 'cookies' enabled on your browser. These cookies used by the Court Booking System are essential to the log-in process, but they are not used for any other purpose. By logging in you accept the use of cookies for this purpose.

Logging in is specific to a combination of PC/device, browser and person. If you wish you can be logged in simultaneously on more than one browser/device.

Your User Name and Password are initially assigned to you by your Club Administrator. After logging in for the first time you will have to change your password to something that only you should know. You can also change your password again at any time (click on your handicap data in the top right corner).

If you check the 'Keep me logged in' box you will remain logged in on that particular browser for 30 days from when you logged in, even if you close your browser, unless you log out again before the end of that period (or change your browser). Your browser will also still 'remember' your User Name and Club for up to 12 months, though you will still have to enter your password whenever you need to log in again.

If you **don't** check the 'Keep me logged in' box when logging in then your login will expire after 30 minutes of inactivity, or when you log out or close your browser, after which your browser will also 'forget' your identity.

In either case, if you are logged out you can simply log in again in the usual way.

You should then receive an email like this:

Court Booking System
cbs <noreply@angliacroquet.uk>
To: croquetshrewsbury@outlook.com

Reply Reply All Forward

Wed 28/02/2024 14:31

This is an automated message for salopa generated by the Court Booking System. Please do not reply to it.

Dear salopa,

A request has been received for a new or reset password for you for the Court Booking System. If you were not expecting this please contact your club administrator.

Your password has therefore now been set or reset to a temporary new value.

Your new login details are as follows:

Club: "Your username"
Username: "??????"
Temporary password: TVZXR72

You can login at <https://cbs.worldcroquet.org/?club=123>. You will have to choose a new password after logging in.

Please note that passwords are case-sensitive.

After logging in you can make or edit bookings. You can also reach the club's user list and edit your own profile via the Settings icon in the top right corner. You can also use this Settings menu to change language or interface style.

If you have any problems logging in please contact your club administrator.

Thank you for using the Court Booking System.

Click on the link to login. You should see a page like this:

Court Booking System England Shrewsbury Help Log in

Please log in

Club: [automatic] Select if you have the same login at more than one club

User Name or email:

Password: Show

Keep me logged in: Never check this box when using a shared public computer

Log in Cancel

Forgot your login details?

In order to log in you must have 'cookies' enabled on your browser. These cookies used by the Court Booking System are essential to the log-in process, but they are not used for any other purpose. By logging in you accept the use of cookies for this purpose.

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If you **don't** check the 'Keep me logged in' box when logging in then your login will expire after 30 minutes of inactivity, or when you log out or close your browser, after which your browser will also 'forget' your identity.

In either case, if you are logged out you can simply log in again in the usual way.

Enter your username and the temporary password from the email and you should see a page like this:

